



Well presented colour coded Diary

- View by Hour/Day/Week/Month/Quarter - and more
- Bookings from 15 Minutes/Overnight/Any Period
- Flexible Pricing at your control
- Quick Book facility
- Online Booking facility
- Overview Screen for an instant view of the Hotel's Status

Automatic Check Out

- Bills up and processes the Customer's Credit Card

Customer Accounts

- Invoice Creation.
- Invoice Matching
- Adjustments to meet your needs
- Refund schedule
- Discounting
- Deposit Management
- Variable VAT Rates
- Flexible End of Period
- Bank Reconciliation

Customer Relationship Management

- Full Customer Details
- Customer Contacts
- Loyalty Scheme
- Membership

Integrated Marketing

- Customer Types
- Customer Sector
- Booking Types
- Booking Source

Staff

- Scheduling
- Configurable Password Controls
- Staff Transaction Tracking

Hotel Groups

- Central Customer Database
- Simple switchable View of all your Hotels
- Central Access to All Hotels' Bookings
- Ideal for a Central Reservations Centre
- For international hotel groups, bookings in different currencies are shown

Provision for Interfaces

- EPOS
- SMS
- Telephony
- Interactive TV
- Door card Entry
- Pager Systems
- PDAs
- Kiosks

Website Interfaces

- Straightforward Customer Booking Console
- Sophisticated Customer Choices Option

Customisation with "My View"

Reports to your requirements

INTRODUCING THE INTELLIGENT HOTEL

Automation at your fingertips and a hotel system at your service. Probooker, together with our partners, can provide a seamless integrated system where you spend your time looking after your customers whilst THE INTELLIGENT HOTEL looks after your business.

Your customers book online, check-in automatically, order service and food from their room on screen, check-out automatically, and probooker collects your money.

[Visit www.intellighenthotel.com for more information](http://www.intellighenthotel.com)



Broadscope

Where other Wireless Internet Service Providers (WISPs) will try and tie the hotspot location down into a complicated and unrewarding revenue sharing agreement, Broadscope charge the location a small fixed fee for a hands-off but completely managed hotspot, free of any particular pricing model. .



Call Systems

Call Systems Technology (CST) are leading providers of on-site paging and radio communication solutions. CST's products are designed to help organizations run more efficiently – from using simple pagers to speed up client service, through to intelligent software that runs a site's full communications and facilities management.



CIPteX

Ciptex offer a range of managed communications. From phones in guest rooms to contact centres for taking customer bookings. We also offer managed WiFi for public and staff access. We implement rapidly as services are prepackaged with minimal capex requirements. We offer revenue sharing opportunities.



Dicoll

Dicoll specialise in the design, production and support of Kiosks. They are able to house touch screens, door card creators, Chip & Pin and receipt printing allowing a hotel to offer a fully serviced point of Check in.



ETV

A total solution offering that can be completely integrated with your organisation's billing system (PMS), building management system, EPOS system, telephony system and Internet services.



iControl

iControl pioneered the first automated in-room room-service system for Yotel. Using ETV's intuitive menus, guests can place orders directly from the TV in their room to iControl EPOS and onwards to the kitchen/bar and Probooker which ensures no charges are missed.



Kaba

The Kaba Group is a technology leader in the Worldwide security industry in more than 60 countries. Kaba's range of hospitality security products comprises guest room door locks and complete systems for guest management. Kaba's solutions are used worldwide in hotels and chains of all sizes.



Mobifi

Mobifi is an SMS text messaging and applications provider. We provide a flexible range of high-quality, efficient and cost-effective SMS services for business users.



Realex

We provide our customers with a robust and reliable payment service that is available at all times. Your payment processing is safe in the hands of Realex Payments.



WorksUnit

The WorksUnit team includes highly trained Internet developers and traditional WEBSITE designers, complemented by CIM qualified Chartered marketers who, using the latest technologies and equipment, deliver business solutions online designed to give you a return on your investment. .